

User Guide

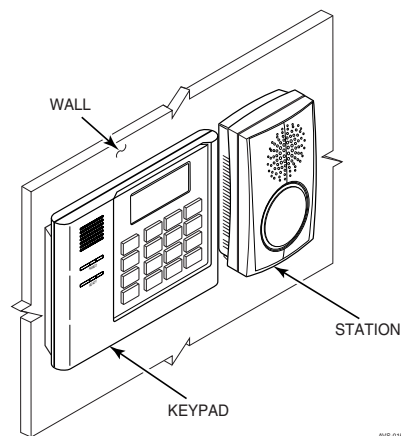
About the Audio Verification System (AVS)

Congratulations on your ownership of an Audio Verification System (AVS). This system works in conjunction with your alarm system and allows a central station operator to listen, speak to, or conduct a two-way conversation with an individual at the protected premises when an alarm occurs. This can assist the central station in quickly gathering information about the nature and location of the alarm, which is helpful when dispatching police or other emergency services as required.

The AVS is comprised of a Base Unit and one or more Remote Stations (AVST).

The Base unit, along with Remote Stations, comprises an audio system that offers central station 2-way voice communication with the protected premises. The system serves as a central audio controller where it establishes audio signal pathways between the incoming telephone line and remote stations.

The stations serve as the user interface. Each has a built-in microphone and speaker that send audio signals to and receive audio signals from the system.



Typical Remote Station Installation (configurations may vary)

Depending on your specific installation, your system may have up to three stations installed. These stations will have been installed at various locations inside your premises.

2-Way Voice Operation (Central Station)

The system allows a central station operator to listen and/or talk to individuals at the premises via the remote stations following receipt of an alarm report from the premise's alarm system. This helps to prevent false alarms and in cases of an actual alarm, allows the operator to gather information about the nature and locations of the alarm that may be helpful to the responding fire, police, or rescue agencies. This feature works in conjunction with the premises alarm system and is controlled by the central station operator; it does not require any intervention by you to operate.

The system provides three 2-way voice-operating modes from which the central station operator can choose.

2-Way Voice Operating Modes

Mode	Description
Talk	Operator can talk through all inside stations simultaneously or through one selected inside or outside station.
Listen	Operator can listen through all inside stations simultaneously or through one selected inside or outside station.
2-way voice	Operator can hold a conversation with individuals at all inside stations simultaneously or at one selected inside or outside station.

In the event of an alarm

When an alarm occurs, the control automatically dials the central station and reports the alarm. Once the reporting is complete, the central station operator can activate the AVS system and listen in to the activity at the premises. The operator can also choose to speak to persons at the premises if the situation dictates. To respond to the central station operator, the user should simply speak normally in the vicinity of the remote station.

"FEDERAL COMMUNICATIONS COMMISSION (FCC) Part 15 STATEMENT"

This equipment has been tested to FCC requirements and has been found acceptable for use. The FCC requires the following statement for your information:

This equipment generates and uses radio frequency energy and if not installed and used properly, that is, in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception. It has been type tested and found to comply with the limits for a Class B computing device in accordance with the specifications in Part 15 of FCC Rules, which are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- If using an indoor antenna, have a quality outdoor antenna installed.
- Reorient the receiving antenna until interference is reduced or eliminated.
- Move the receiver away from the control/communicator.
- Move the antenna leads away from any wire runs to the control/communicator.
- Plug the control/communicator into a different outlet so that it and the receiver are on different branch circuits.

If necessary, the user should consult the dealer or an experienced radio/television technician for additional suggestions.

The user or installer may find the following booklet prepared by the Federal Communications Commission helpful: "Interference Handbook."

This booklet is available from the U.S. Government Printing Office, Washington, DC 20402.

The user shall not make any changes or modifications to the equipment unless authorized by the Installation and Setup Guide or User Guide. Unauthorized changes or modifications could void the user's authority to operate the equipment.

IN THE EVENT OF TROUBLE WITH REGULAR TELEPHONE SERVICE

In the event of trouble with regular telephone service, disconnect the phone lines at the base unit. We recommend that your certified installer demonstrate disconnecting the phones on installation of the system. If the regular phone works correctly after the lines have been disconnected from the AVS system, the system has a problem and should be returned for repair. If upon disconnection of the phone lines, there is still a problem on the line, the Telephone Company should be notified that they have a problem and request prompt repair service.

IMPORTANT: If the phone service is at fault in the test above, re-connect the phone lines immediately; if the AVS system is at fault, re-connect the phone lines as soon as the system is repaired, because the system relies on this connection for communication with the central monitoring station.

The user may not under any circumstances (in or out of warranty) attempt any service or repairs to the system. It must be returned to the factory or an authorized service agency for all repairs.

"FEDERAL COMMUNICATIONS COMMISSION (FCC) Part 68 NOTICE

This equipment complies with Part 68 of the FCC rules. On the front cover of this equipment is a label that contains, among other information, the FCC registration number and ringer equivalence number (REN) for this equipment. If requested, this information must be provided to the telephone company.

The REN is used to determine the quantity of devices that may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of the RENs should not exceed five (5). To be certain of the number of devices that may be connected to the line, as determined by the total RENs, contact the telephone company to determine the maximum REN for the calling area.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. If advance notice is not practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make the necessary modifications in order to maintain uninterrupted service.

If trouble is experienced with this equipment, please contact the manufacturer for repair and warranty information. If the trouble is causing harm to the telephone network, the telephone company may request that you remove the equipment from the network until the problem is resolved.

There are no user-serviceable components in this product, and all necessary repairs must be made by the manufacturer. Other repair methods may invalidate the FCC registration on this product.

This equipment cannot be used on telephone company-provided coin service. Connection to Party Line Service is subject to state tariffs.

This equipment is hearing-aid compatible.

When programming or making test calls to an emergency number, briefly explain to the dispatcher the reason for the call. Perform such activities in the off-peak hours, such as early morning or late evening.

ONE YEAR LIMITED WARRANTY

Honeywell International Inc., acting through its Security & Communications business ("Seller"), 2 Corporate Center Drive, Melville, New York 11747, warrants its security equipment (the "product") to be free from defects in materials and workmanship for one year from date of original purchase, under normal use and service. Seller's obligation is limited to repairing or replacing, at its option, free of charge for parts, labor, or transportation, any product proven to be defective in materials or workmanship under normal use and service. Seller shall have no obligation under this warranty or otherwise if the product is altered or improperly repaired or serviced by anyone other than the Seller. In case of defect, contact the security professional who installed and maintains your security equipment or the Seller for product repair.

This one year Limited Warranty is in lieu of all other express warranties, obligations or liabilities. THERE ARE NO EXPRESS WARRANTIES, WHICH EXTEND BEYOND THE FACE HEREOF. ANY IMPLIED WARRANTIES, OBLIGATIONS OR LIABILITIES MADE BY SELLER IN CONNECTION WITH THIS PRODUCT, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE OR OTHERWISE, ARE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF ORIGINAL PURCHASE. ANY ACTION FOR BREACH OF ANY WARRANTY, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY, MUST BE BROUGHT WITHIN 12 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL SELLER BE LIABLE TO ANYONE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, OR UPON ANY OTHER BASIS OF LIABILITY WHATSOEVER, EVEN IF THE LOSS OR DAMAGE IS CAUSED BY THE SELLER'S OWN NEGLIGENCE OR FAULT. Some states do not allow limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Seller does not represent that the product may not be compromised or circumvented; that the product will prevent any personal injury or property loss by burglary, robbery, fire or otherwise; or that the product will in all cases provide adequate warning or protection. Buyer understands that a properly installed and maintained alarm may only reduce the risk of a burglary, robbery, fire or other events occurring without providing an alarm, but it is not insurance or a guarantee that such will not occur or that there will be no personal injury or property loss as a result. CONSEQUENTLY, SELLER SHALL HAVE NO LIABILITY FOR ANY PERSONAL INJURY, PROPERTY DAMAGE OR OTHER LOSS BASED ON A CLAIM THE PRODUCT FAILED TO GIVE WARNING. HOWEVER, IF SELLER IS HELD LIABLE, WHETHER DIRECTLY OR INDIRECTLY, FOR ANY LOSS OR DAMAGE ARISING UNDER THIS LIMITED WARRANTY OR OTHERWISE, REGARDLESS OF CAUSE OR ORIGIN, SELLER'S MAXIMUM LIABILITY SHALL NOT IN ANY CASE EXCEED THE PURCHASE PRICE OF THE PRODUCT, WHICH SHALL BE THE COMPLETE AND EXCLUSIVE REMEDY AGAINST SELLER. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. No increase or alteration, written or verbal, to this warranty is authorized.

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