

Automation & Control Solutions
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Important Central Station Notification Honeywell AlarmNet-M Canada Network (Mobitex) Alert

August 3, 2009

Dear Valued Customer,

This update is to notify you about recent developments regarding the AlarmNet-M service (Mobitex) in Canada, which is powered by the Rogers Wireless network. On June 30th 2009, Honeywell/AlarmNet was informed by Rogers Wireless of its intention to discontinue the underlying wireless network currently used to support the AlarmNet-M (Mobitex) service.

This network is targeted to cease as of June 30, 2010.

This network serves as the fundamental delivery system used by our AlarmNet-M service, we want to explain what this means and describe our plans moving forward.

- Effective June 30, 2010, the existing AlarmNet-M (Mobitex) service in Canada will be taken down.
- Existing 7830RCN radios will not operate after the effective date.
- Honeywell has communication solutions that can serve as replacements for the 7830RCN subscriber transceivers currently installed, and offer solutions based on our Internet and iGSM family of communication products. View our product line at <http://www.alarmpnet.com>
- We will notify you of GSM solutions in the near future as they become available in your area for Level-3 Security installations.

Soon we will begin contacting central stations currently using the AlarmNet-M network with special offers to upgrade to the 7810iR-ENT Internet receivers or adding 800 Plus service for signal delivery.

We apologize for any inconvenience this may cause, but are confident we'll be able to provide you with the very best communications services and products to meet your needs. We look forward to working with you to help you select the newest, most reliable and robust networks. If you have any questions or concerns, please contact our AlarmNet Administration at 800-222-6525 and select option 3, then 2 (between the hours of 8:00 a.m. and 5:00 p.m. EST Monday through Friday).

Sincerely,

The AlarmNet Team