

Honeywell
2 Corporate Center Drive
Melville, NY 11747
1.516.577.2000

June 27, 2007

***** Time Sensitive Material Please Read Immediately *****

GSM SIM Activation

Starting in mid July we are changing our manufacturing process for our GSM radios. We will be moving to a process that will require activation. To alert you of this change, all radios that are following this process will bear a large and easy to see label on the top of the box (see right). As part of the new procedure, you will need to register the radio with the AlarmNet network within 30 days from when you activated it. To help you keep track of the activation date, we are providing an insert inside the box as well as space on the label where you can capture the activation date.

ATTENTION

This box contains a **DEACTIVATED** Radio.
It must be activated prior to registration.
To **ACTIVATE** the Radio go to www.alarmnet.com
and follow the links to AlarmNet Direct
or
Contact AlarmNet Tech Support at
800-222-6525 option 1, then option 1 again
Monday to Friday 8:00 am to 10:00 pm EST
Saturdays 9:00 am to 5:30 pm EST
The radio must be registered
within 30 days of activation.

Radio Activation Date: _____

K14822

Sample Label

The activation process will be extremely simple. You can activate the radio using AlarmNet Direct - <https://services.alarmnet.com/AlarmnetDirect>

- There will be little or no difference to your operations as a result of this new process
- You can request activation and program in parallel, then register up to 30 days after activation is completed
- The activation process takes anywhere from a few minutes to several hours
- You can receive e-mail verification after activation has been completed
- The radio must be power cycled after activation
- Detailed instructions can be found on AlarmNet Direct under SIM Activation/Status option or http://services.alarmnet.com/alarmnetdirect/document/GSM_SIM_Activation_outside.pdf
- Be sure that you are signed up and have access to AlarmNet Direct as a Central Station or Dealer to gain access to the solution that provides a vital link to your AlarmNet devices
- AlarmNet tech support can also activate the radio from Monday through Friday 8:00 a.m. to 10:00 p.m. EST and Saturday 9:00 a.m. to 5:30 p.m. EST

We appreciate your business and will continue to work with you as your partner, providing reliable communications solutions specific for our industry.

Sincerely,

Honeywell AlarmNet Marketing Team