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May 26, 2005

Dear AlarmNet Customer,

Across North America, the cellular industry is transitioning their traditional AMPS (analogue) networks to digital networks. In December 2004, you may have received communication regarding the eventual discontinuation of the AMPS network in the United States. Under the jurisdiction of the FCC in the United States, carriers of AMPS service must continue to provide service until February of 2008, after which time they are not obligated.

In Canada neither the CRTC nor Industry Canada have in place any regulations to ensure continued service, and as a result the discontinuation of the AMPS network can be made at the discretion of the carrier. We have been advised by our technology partner, Aeris.net, that one of the two major AMPS carriers in Canada, Rogers Wireless, plans to phase out their AMPS network beginning in mid-2006, likely in the Southern Ontario area first. Fortunately the service AlarmNet and Aeris.net provide also includes AMPS cell service from a more recent addition to Aeris.net, that of Bell Mobility. Bell Mobility has a wide footprint in major areas of Central Canada and considered by many to have a larger footprint in some metropolitan areas than Rogers. Also note however, that there are areas in Canada where Rogers operates and Bell Mobility does not. (i.e., outside of Quebec and Ontario). Aeris.net is negotiating with other AMPS service providers to provide additional coverage in other regions of Canada. We will keep you updated as these negotiations progress.

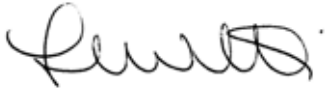
What Needs To Be Done

AlarmNet cellular radios in Canada were programmed at time of installation on the "A" side of the cellular network initially to pick up service by Rogers. In order to get continued AMPS service by Bell Mobility (or other AMPS carriers that may come on line) beyond when Rogers terminates their service, you will need to reprogram the radios to "Auto". (See attached memo on how to do this for AlarmNet radios).

For areas where Bell Mobility does not operate, a solution outside of the existing AMPS cellular service will need to be provided since existing radios will not work on the newer networks. AlarmNet, along with Aeris.net, are working vigorously on new GSM radio solutions that we plan to have deployed in Canada late this year. We will keep you updated on these developments.

Thank you for your continued support of AlarmNet.

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Welling". The signature is fluid and cursive, with a prominent loop at the end.

Chris Welling
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Encl. AlarmNet Procedure

AlarmNet Procedure

Reprogramming Carrier Selection on 7835C and 7845C Series Radios

To access programming mode complete the following steps:

1. Connect the 7720p to the serial jack of the radio
2. Press the Shift Key, then the "9/X" Key
3. "Reset Y/N" will now be displayed on the 7720p
4. Press Shift, then "Y" to reset the radio
5. Press the "Enter/#" Key once prompted with Pittway/Honeywell banner on the display of the 7720p press the Enter/# Key ... You are now in program mode.
6. Press the "Enter/#" Key until you see "Carrier Select" displayed on the 7720p
7. Press the "Space/*" Key" to scroll through the carrier selections, once "AUTO" is displayed, press the "Enter/#" Key to save the selection
8. Press the "Shift" Key, then the "BS/ESC" Key; the 7720p will now display "Review Y/N" Press the "Enter/#" Key
9. The 7720p will now display "Enter Password" if not setting a password press the "Enter/#" Key, if setting a password press "Shift" Key, then the "Y" Key ... You will now be prompted on the display of the 7720p "Enter Password" enter in your 4-digit password you selected ... the 7720p will now display "Verify Password" re-enter the 4-digit password you selected
10. The 7720p will now display "DONE" and exits program mode.
11. Disconnect the 7720p from the serial jack of the radio

To access program mode by cycling power complete the following steps:

1. Connect the 7720p to the serial jack of the radio
2. Remove the battery connection, then the input power source
3. Re-apply the input power source to reset the radio

Follow the above steps 5 -11

To confirm the radio is active on the B-side of the cellular network, you should find the Yellow Vertical Middle LED blinking once per second and to confirm the radio is active on the A-side of the cellular network, you should find the Yellow Vertical Middle LED blinking twice per second. If the 7720p is connected to the serial jack of the radio press the "Shift" Key, then the "E/5" Key and the display of the 7720p will show:

Channel = xxx

Sys = x SID = z xxxx

Sys = B confirms you are on the B-side of the cellular network.

Sys = A confirms you are on the A-side of the cellular network.

AlarmNet Technical Support

1-(800) 222-6525 Mon-Fri 8:00AM to 8:00PM EST.