

IMPORTANT INFORMATION REGARDING YOUR SECURITY SYSTEM



Dealer Name/Logo

Date

Dear Valued Customer:

We are entering a new era of technology, where traditional communication methods are being replaced by more efficient, economical and useful methods that offer users numerous benefits. In the alarm industry, security system manufacturers have traditionally relied upon analog wireless networks to deliver alarm signals from the home to the appropriate central station. This network was used because it was the most reliable and economical signal delivery method available.

Since the advent of the digital wireless network, however, it has become the primary method of signal transmission by cellular carriers. Wireless carriers will no longer be required to support analog wireless networks in the future. Working together with cellular providers, Honeywell has developed ground-breaking technology that fulfills the upcoming need for digital wireless signal transmission.

To ensure that your alarm system continues to function optimally and without interruption, we will need to upgrade your current AMPS analog radio with a new Honeywell GSM digital radio communicator in the near future.

The new family of Honeywell digital communications products is a comprehensive solution that helps protect you, your family and your assets. These products offer numerous benefits and capabilities for you to take advantage of, and will bring you continued peace of mind.

We will contact you in the near future regarding the upgrade. In the meantime, if you would like to discuss this situation further, please contact (name) by telephone: (telephone number) or email: (email address).

Thank you for your business and your support. We look forward to working with you to deploy the best new communications product for you, your family and your home.

Sincerely,